

EXHIBIT O

From: Sarkipato, Ernest (EGLE) [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=8D084D11FBD640DC877E3112A2CC9CDB-SARKIPATO ERNEST]
Sent: 1/26/2021 7:44:36 AM
To: Onan, Brandon (EGLE) [OnanB@michigan.gov]
CC: Bolt, Jennifer (EGLE) [BOLTJ@michigan.gov]; Bolf, Michael (EGLE) [BOLFM@michigan.gov]
Subject: RE: City of Benton Harbor - Lead Service Data
Attachments: 1.26.2021 EDD routes map 1.pdf; EDD routes previous.pdf

You bet, meeting sent.

For your reference, we are also finding out that the distribution of PE and likely other public notices were likely not sent to all residences. Attached is a map I've generated based on mail routes listed on a USPS work order signed by O'Malley.

We will also be discussing this. We'd like to give the City an opportunity to show compliance with the PN requirements. However, I'm skeptical there will be anything other than what we've got here.

Ernie

From: Onan, Brandon (EGLE) <OnanB@michigan.gov>
Sent: Tuesday, January 26, 2021 7:37 AM
To: Sarkipato, Ernest (EGLE) <SARKIPATOE@michigan.gov>
Subject: RE: City of Benton Harbor - Lead Service Data

Ernie, If you don't mind could you forward me the invite to the 3 pm call today? I think I'd like to hear what they have to say about the line verifications.

Brandon Onan, P.E.
 Lead and Copper Unit Supervisor
 Drinking Water & Environmental Health Division
 Michigan Department of Environment, Great Lakes, and Energy
 (p) 616.307.6736
onanb@michigan.gov

From: Sarkipato, Ernest (EGLE) <SARKIPATOE@michigan.gov>
Sent: Tuesday, January 26, 2021 7:25 AM
To: Jason Marquardt <jmarquardt@abonmarche.com>; Chris Cook <cjcook@abonmarche.com>; emitchell@bhcity.us
Cc: Bolt, Jennifer (EGLE) <BOLTJ@michigan.gov>; Onan, Brandon (EGLE) <OnanB@michigan.gov>; Darold Harlan <dharlan@fv-operations.com>; rjones@fv-operations.com; drice@bhcity.us; Bolf, Michael (EGLE) <BOLFM@michigan.gov>; Brandon Vasher <bvasher@abonmarche.com>
Subject: RE: City of Benton Harbor - Lead Service Data

Thank you Jason. Let's discuss at the 3PM call today.

From: Jason Marquardt <jmarquardt@abonmarche.com>
Sent: Monday, January 25, 2021 4:27 PM
To: Sarkipato, Ernest (EGLE) <SARKIPATOE@michigan.gov>; Chris Cook <cjcook@abonmarche.com>; emitchell@bhcity.us
Cc: Bolt, Jennifer (EGLE) <BOLTJ@michigan.gov>; Onan, Brandon (EGLE) <OnanB@michigan.gov>; Darold Harlan <dharlan@fv-operations.com>; rjones@fv-operations.com; drice@bhcity.us; Bolf, Michael (EGLE) <BOLFM@michigan.gov>; Brandon Vasher <bvasher@abonmarche.com>
Subject: RE: City of Benton Harbor - Lead Service Data

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Ernie,

From the list of addresses that were provided, we were able to cross reference the data that was included in the GIS and maps. We listed what data is available on the attached spreadsheet.

Thanks,

Jason W. Marquardt, PE
Senior Project Manager
Abonmarche
D 269.926.4565
C 269.876.9304
O 269.927.2295 ext. 171
www.abonmarche.com

From: Sarkipato, Ernest (EGLE) <SARKIPATOE@michigan.gov>

Sent: Friday, January 22, 2021 1:36 PM

To: Jason Marquardt <jmarquardt@abonmarche.com>; Chris J Cook <cjcook@abonmarche.com>; emitchell@bhcity.us

Cc: Bolt, Jennifer (EGLE) <BOLTJ@michigan.gov>; Onan, Brandon (EGLE) <OnanB@michigan.gov>; Darold Harlan <dharlan@fv-operations.com>; rjones@fv-operations.com; drice@bhcity.us; Bolf, Michael (EGLE) <BOLFM@michigan.gov>

Subject: FW: City of Benton Harbor - Lead Service Data

Jason-thank you so much! I appreciate seeing this data graphically, and knowing the extent of what is now available.

I hope this dataset will help the F&V ops team firm up the tiering of lead and copper sample sites. EGLE is looking for assurance the sampling is being conducted according to the tiering criteria in the rule. To do that, they will probably need to have the list of addresses for that purpose.

Perhaps, Jason would your team be capable of verify (or not) the material at the attached list of addresses? Alternatively, if the dataset is exportable you could send it to EGLE or F&V for that level of review.

Thanks again, and happy Friday.

Ernie Sarkipato, P.E.
Surface Water Treatment Specialist
Drinking Water and Environmental Health Division
Michigan Department of Environment, Great Lakes, and Energy
616-307-0261
www.Michigan.gov/communitywater



LET'S STAY SAFE TOGETHER

From: Jason Marquardt <jmarquardt@abonmarche.com>

Sent: Friday, January 22, 2021 12:46 PM

To: Darold L. Harlan <dharlan@fv-operations.com>; Darel Rice (drice@bhcity.us) <drice@bhcity.us>

Cc: Chris J Cook <cjcook@abonmarche.com>; Tim Drews <tdrews@abonmarche.com>; Sarkipato, Ernest (EGLE) <SARKIPATOE@michigan.gov>; Ellis Mitchell (emitchell@bhcity.us) <emitchell@bhcity.us>; dmeeks@bhcity.us; Brandon Vasher <bvasher@abonmarche.com>; Garrick Garcia <ggarcia@abonmarche.com>

Subject: City of Benton Harbor - Lead Service Data

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Ernie, F&V, & City,

We have recently looked into data for lead service locations to determine what we currently have. I've summarized this information below, and provided mapping of each scenario.

- BH GIS has a layer listed as "Water Tap Records". This looks to be similar to the data that F&V provided as "Tap Book", except for any updates that may have happened over the last couple years. This data shows:
 - Confirmed Lead Services – 67
 - Non-Lead Water Services – 137
 - Potentially Lead or Unknown Water Services – 4,340
 - (This data set includes 4,544 total services within the system)
- As part of the Water Service Pilot project, the following data has been summarized
 - Confirmed Lead Water Services – 67
 - Non-Lead Water Services – 26
 - Replaced Water Services – 17
 - (76.3% of the encountered services in the Pilot Program were lead or had lead components)
- As part of the SAW grant, water meters were replaced and the incoming material at the meter was recorded on some of the replacements.
 - Lead/galvanized components noted at connection of water meter – 1,055
 - Non-Lead components noted at connection of water meter – 419
 - Material not recorded - 643
 - (2,117 total meters were replaced)

These items were currently located in the GIS file for the City. Let me know if you would like the information presented differently, or if you would like to get together to discuss these in more detail.

Thanks,

Jason W. Marquardt, PE

Senior Project Manager

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From: Sarkipato, Ernest (EGLE) [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=8D084D11FBD640DC877E3112A2CC9CDB-SARKIPATO ERNEST]
Sent: 1/26/2021 8:01:25 AM
To: Robert Jones [rjones@fv-operations.com]
CC: Darold L. Harlan [dharlan@fv-operations.com]; Catherine Winn [cwinn@fv-operations.com]; emitchell@bhcity.us; rrice@bhcity.us; George Regan [gregan@fv-operations.com]; Blair Selover [bselover@fv-operations.com]; Bolf, Michael (EGLE) [BOLFM@michigan.gov]; Onan, Brandon (EGLE) [OnanB@michigan.gov]; Bolt, Jennifer (EGLE) [BOLTJ@michigan.gov]; drice@bhcity.us; Courtney Davis [cdavis@bchdmi.org]
Subject: Benton Harbor Water's use of USPS Every Door Direct
Attachments: EDD routes previous.pdf; 1.26.2021 EDD routes map 1.pdf; 1.26.2021 EDD routes map 2.pdf; 1.26.2021 EDD routes map 3.pdf

Mr. Jones and Benton Harbor officials,

We very much appreciate the submittal of this USPS purchase requisition signed by Mr. O'Malley, for the distribution of the August 2020 Public Education document which was required due to a recurring lead action level exceedance.

Based on the attached maps completed by EGLE, which overlay the selected mail routes on the water system map, we feel there is a lack of coverage of the entire service area for this Public Education document. It appears to be a large area in the south end of the city.

This raises very significant concerns, and may be supported by anecdotal reports of residents not receiving information in the past. We are, of course, now concerned that this apparent lack of coverage may also exist for other (all?) water system mailings.

There are four items to discuss at today's 3PM meeting regarding this:

1. Does the city have additional records to indicate broad coverage of the water system with this PE mailing? Is there other evidence of this lack of coverage?
2. Are there any contacts the city officials may have in the area that is suspected to have been missed? It would be interesting to check with these contacts about the now four PE mailings, as well as other public notices.

(for possible future meeting later this week):

3. What is the plan for the upcoming Public Notice and Public Education for lead?

(for possible future meeting):

4. What can be done to recover the confidence of these residents, and inform them about their water system?

Looking forward to speaking this afternoon.

Ernie Sarkipato, P.E.
Surface Water Treatment Specialist
Drinking Water and Environmental Health Division
Michigan Department of Environment, Great Lakes, and Energy
616-307-0261
www.Michigan.gov/communitywater



LET'S STAY SAFE TOGETHER

From: Robert Jones <rjones@fv-operations.com>
Sent: Monday, January 25, 2021 10:19 AM
To: Sarkipato, Ernest (EGLE) <SARKIPATOE@michigan.gov>
Cc: Darold L. Harlan <dharlan@fv-operations.com>; Catherine Winn <cwinn@fv-operations.com>
Subject: Every Door Direct

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Good morning Earnie,

Attached is the documentation of previous mailings made by Benton Harbor Water. Our review indicates that all water service addresses may not have been included. Can you review the attached documents and then visit the post office's "every door direct" page and let us know your thoughts. It looks like the previous mailings included routes C019, C015, C010, C004 and C011. It looks like routes C012 and C016 should be included. I'm available by phone if needed.

Thanks,
Rob

Robert Jones

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